# Healthcare Providers' Perspectives on the Implementation of Patient-Centered Care Models in Hospitals

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### 1. Round 1

### 1.1 Reviewer 1

Date: 06 May 2024

Reviewer:

"In the introduction, you mention 'Patient-centered care is not merely a clinical intervention but an integrative approach that encompasses various aspects of healthcare.' Provide specific examples or case studies from the literature to illustrate this integrative approach."

"The 'Semi-Structured Interview' section mentions an interview guide. Include an appendix with the full interview guide or a summary of the key questions to provide readers with a clearer understanding of the data collection process."

"The 'Findings and Results' section provides demographic data but lacks detailed context. Consider adding a table summarizing demographic characteristics and any relevant sub-group analyses that were conducted."

"Thematic analysis was employed, but the process is not fully detailed. Describe how themes were identified, how many coders were involved, and how inter-coder reliability was ensured."

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"Discuss how the findings of this study compare to similar studies conducted in other geographic or cultural contexts. This will help in understanding the generalizability of the results."

Authors revised the manuscript and uploaded the updated document.

#### 1.2 Reviewer 2

Date: 10 May 2024

Reviewer:

"The introduction discusses the benefits of PCC but does not clearly state the research hypothesis. Consider adding a hypothesis statement that links the literature review to the research objectives."

"In the 'Study Design and Participants' section, you mention purposive sampling. Explain why this sampling method was chosen and how it ensures the diversity of perspectives among healthcare providers."

"The statement 'Data collection continued until theoretical saturation was achieved' needs elaboration. Specify how saturation was determined and the criteria used to conclude that no new themes were emerging."

"In Table 1, the subcategory 'Communication Practices' includes 'Listening skills' and 'Non-verbal communication.' Provide specific quotes from participants to illustrate these themes and enhance the richness of the data presentation."

"In the discussion, you state 'Healthcare providers generally defined PCC as an approach emphasizing holistic individualized care characterized by empathy and respect.' Provide a deeper interpretation of how these definitions impact practical implementation in various healthcare settings."

Authors revised the manuscript and uploaded the updated document.

## 2. Revised

Editor's decision after revisions: Accepted.

Editor in Chief's decision: Accepted.